

## **Irabina Autism Services Illness Policy**

Are you or your child feeling unwell? Irabina wants to keep children, families and staff healthy and safe, so we ask you to stay home if you are feeling unwell. To stop the spread of infectious diseases, Irabina will not provide in-person service to someone if they have:

- Any cold or flu symptoms, including:
  - Fever (above 38 degrees Celsius)
  - Chills or sweats
  - Cough
  - Sore throat
  - Shortness of breath
  - Runny nose
- Vomiting, including in the past 24 hours
- Diarrhoea, including in the past 24 hours
- Red, swollen eyes with discharge
- Unusual irritability, tiredness or lethargy
- Rashes
- Any symptoms known to be present with an infectious disease as defined in the Department of Education and Training Victoria's [Infectious Diseases policy](#).

### **What else do I need to know?**

- If a person develops symptoms during an appointment, they will need to leave the premises as soon as possible.
- Irabina may ask for a negative Rapid Antigen Test (RAT) result before a face-to-face appointment.
- In some cases, it is against the law for Irabina to provide in-person service to people who are not immunised for certain infectious diseases (as required by the Victorian Government's [Public Health and Wellbeing Regulations 2019](#)).
- If a person has a non-infectious disease with symptoms that appear infectious, they will need a letter from their registered medical practitioner confirming the condition is not infectious and not a risk to others before attending a face-to-face appointment.

### **What should I do if myself or my child is sick and have an appointment at Irabina?**

1. Do not come into Irabina.
2. Contact Reception as soon as you can at [reception@irabina.com](mailto:reception@irabina.com) or (03) 9720 1118. Cancellation fees will apply if less than 7 business days notice is given.
3. Discuss whether telehealth might work.
4. Make sure you or your child are not displaying symptoms before returning to Irabina. If you have been told to isolate, you cannot come to Irabina until you have finished isolation.

**Thank you for your cooperation. Together we can stay safe and stay open. For more information, contact [feedback@irabina.com](mailto:feedback@irabina.com).**