

Social Media Behaviour

The below information is a simple guide explaining how Irabina Autism services expects our social media community to interact. Our expectations of ourselves and our community are aligned with the Irabina organisational values.

Acceptable behaviour / comments	Unacceptable behaviour / comments
Encouraging comments	Abusive language and name calling
Using correct and sensitive terminology	Insensitivity to ASD or related disorders
Uplifting and supportive comments	Personal attacks
Evidence-based information sharing	Obviously inaccurate or harmful information
Respecting others' privacy (not discussing others' personal experiences without permission, etc.)	Privacy breaches (discussing others' personal experiences without permission, etc.)

Promotion of products, services & events

Irabina is not responsible for any promotion of an event, product or service by a community member. Irabina does not endorse any content that has not originated directly from Irabina.

Negative comments about Irabina Staff

Irabina encourages respectful discussion and on all social media channels. This includes discussed personal experiences with Irabina staff, community or family members. If we find any content about our staff or services on our social media pages that we deem to be inappropriate, the following will take place:

- Any personal attacks on Irabina staff or client will be removed immediately.
- Irabina will advise the poster that personal commentary will not be accepted.
- Irabina will keep a record of followers or message posters who have received one warning
- If a message poster receives two occurrences or warnings, Irabina will contact the message the poster to advise that they will be blocked from the page.
- The offensive poster/commenter will be blocked from Irabina social media pages.